

CIVIL RIGHTS COMPLIANCE

Village SurgiCenter complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Village SurgiCenter does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

LANGUAGE ASSISTANCE

The Village SurgiCenter provides services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats can be requested and made readily available (large print, audio, accessible electronic formats)

- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Business Office staff, Section 1557 Coordinators.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

James Fiscus, Administrator
Village SurgiCenter
5473 Village Common Drive
Erie, Pa. 16506
Phone: 814-836-0770
Email: jfiscus@surgerypartners.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinators are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>

or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW., Room 509F,
HHH Building, Washington, DC 20201
1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Assistance Services for Individuals with Limited English Proficiency

Cambodian ប្រជុំ: បើអ្នកមានការប្រឈមនឹងភាពមិនជ្រាបភាសាអង់គ្លេស ឬភាសាដទៃទៀត តើអ្នកអាចទទួលបានសេវាជំនួយភាសាបានឬទេ? ទូរស័ព្ទ 1-814-836-0770

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-814-836-0770 (رقم هاتف الصم والبكم).

Chinese 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-814-836-0770

Français Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

Appelez le 1-814-836-0770

Deutsch Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-814-836-0770

Gujarati સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-814-836-0770

Kreyol Ayisyen ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-814-836-0770

Italiano ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-814-836-0770

Korean 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.
1-814-836-0770 번으로 전화해 주십시오.

Pa Dutch Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kantscht du mitaus
Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call
1-814-836-0770

Polsku UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.
Zadzwoń pod numer 1-814-836-0770.

Portugues ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue
para 1-814-836-0770

Russian ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги
перевода. Звоните 1-814-836-0770

Tieng Viet CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.
Gọi số 1-814-836-0770

Espanol ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia
lingüística. Llame al 1-814-836-0770